|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| AGENCY | CONTACT DETAILS | ER DAYS & TIMES | WHO CAN ACCESS | ASSISTANCE |
| **St Vincent de Paul**82 Anderson Street | FNQ call centre.1800 846 643 Monday to Friday9am – 12 noon  | **Cairns Support Centre** Tuesday and Friday 9am – 12 noonNorthern SuburbsMonday, Wednesday, Friday1pm – 4pm**Southern Suburbs/Gordonvale****Edmonton** Thursday - 1pm – 5pm **Gordonvale**Friday mornings | * Anyone who is homeless, at risk or disadvantaged.
* ID required
 | * Home visits
* Food parcels
* Food vouchers
* Clothing / linen
* Furniture
* Prescriptions (emergency)
* NILS loans
* Telstra vouchers
 |
| **Salvo’s Connect**72 Hoare Street07 4051 2454 | Call Statewide call centre.07 3001 62889am – 3pm Mon - Fri | **Collection following phone assessment only.**Monday to FridayCollection between 9.30am and 11.30amFace-to-face appointments available | * People in need
* ID required
 | * Financial assistance
* Material aid
* Case worker for complex issues
 |
| **“Pantry and Wardrobe”**Anglicare Community Outreach Store479 Mulgrave Road | 0417 351 502Email: communityoutreach@anglicare.net | Monday to Friday 10am – 3pm**ER Food parcels by referral only** | * All community members.
 | * Low-cost grocery items
* Low-cost clothing
* ($3 per item)
* Food parcels
 |
| **Marlin Coast Neighbourhood Centre**205 Reed Rd Trinity Park | Contact the centre to make an appointment.4055 6440  | Monday from 1pm Wednesday from 1pm **By appointment only.** | ✓People living Northern Beaches only.✓ID required with address.✓Medicare Card – to show dependants.✓3 times a year ✓Minimum 3 months between visits | * Food parcels by appointment only
 |
| **Hambledon House Community Centre Food Pantry**177 Bruce Highway, Edmonton | 4037 2874 | Monday to Friday 9am - 4pm | * People in need
* ID required
 | * Fresh produce
* Pantry items
* Toiletries
* Bread
* Frozen meals
 |
| **St Michael’s Parish Food Pantry** 17 - 19 Cannon St, Gordonvale | Community HubGordonvale4037 2874(Sponsored by Hambledon House Community Centre) | Mondays 9am – 12 noon | * People in need
* ID required
 | * Pantry items
* Bread
* Frozen meals
 |
| **Gordonvale Early Years Centre** 33 Sheppard Street, Gordonvale (cnr Sheppard & George Sts) | 4034 6860(In partnership with Hambledon House Community Centre) | Thursdays 12 noon – 4pm | * People in need
 | * Pantry items
* Frozen meals
* Bread
 |
| **UnitingCare Birch Street** **Community HUB**127 Anderson Street Manunda | 4032 6800Office hours:Monday to Friday8.30am – 4.30pm | Thursdays – Pantry Day9am - 11 am or until empty | * People in need
* Families and individuals
 | * Pantry Day includes fresh produce, dairy, frozen meat, frozen meals, bread, pantry items and toiletries from OzHarvest every Thursday 9am-11am as stocks last
* Frozen meals available everyday during office hours
* Bread available Tuesdays, Thursdays, and Fridays as stock lasts
 |
| **Lighthouse Communicare** **(Soul Food)**119 Brown Street, Bungalow  | 0435 822 713Please call for an appointment | Monday 9.30am - 2.30pmStarting July 2023 | * People in need of an overnight food pack
* Families
* Singles
 | * Overnight food pack
 |
| **Rosies Van** **Friends on the Street*****Upcoming dates 10 July, 24 July, 7 August, 21 August, 4 Sept*** | Barlow Park – Spence Street07 3396 4267 | Monday fortnightly7pm – 8.30pmThursday, Friday, Saturday, Sunday7pm – 8.30pm | * People in need
 | * Hot meal
* Refreshments
 |
| **Baptist Church**138 – 142 Lake St, Cairns | 4051 2429 | First Sunday of the month | * All ages
 | * Meal before 6pm worship
 |
| **Baptist Church****Street Level Youth Care**Harald Falge Park, Manunda | Mobile van | Monday, Wednesday, Friday6pm – 7.30pm | * Youth up to 21 years
 | * Meals
 |
| **Wheels of Wellness****Medical Centre**451 Draper Street, Cairns |  | Monday to FridayMedical Hours 8.30am – 2pmRespite8.30am – 12.30pmOffice hours8.30am – 4pm | * People in need
 | * GP surgery
* Nurses
* Health worker
* Respite
* Food
* Coffee and tea
* Social worker
 |

**Correct as of 29/09/23 – Tenants Qld/QSTARS – Contact Jenny Brown on 0417765653 to make alterations. Thank you.**

**Emergency Relief Program**

The Emergency Relief Program provides financial and/or material support to Queenslanders in financial crisis.

The program provides support such as food vouchers, food parcels and third-party payments for vulnerable Queenslanders, and aims to prevent future financial crisis by referring people to appropriate financial and social support services.

We have funded services across Queensland to deliver this program.

If you are struggling with unexpected financial pressures, and requiring financial support, you can seek assistance from one of the Emergency Relief services below.

Contact your nearest service to find out more information via <https://www.qld.gov.au/community/cost-of-living-support/emergency-relief-program>

|  |  |  |
| --- | --- | --- |
| HOMELESSNESS HELPLINE 1800 474 753 FREE CALL 24/7 | MENS LINE 1800 600 636 | QSTARS 1300 744 263 |
| DV CONNECT 1800 811 811 FREE CALL 24/7 | LIFELINE 13 11 14 |  |